



All Saints' Catholic Voluntary Academy

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“We shall serve.”

Mark 10:45 - *“For even the Son of Man came not to be served but to serve, and to give his life as a ransom for many.”*

24th March 2022

Dear Parents and Carers,

Can I please take this opportunity to remind you about the Year 9 Parents' Evening, due to take place on Wednesday 30th March between 4.30pm and 7.30pm. This is a wonderful opportunity to speak to your child's teachers about the progress your child is making in their KS4 studies and a chance to understand how you can support your child in the run up to their GCSE exams. Given the importance of this academic year for your child, we hope that you will be able to attend the evening virtually. As was the case with similar evenings last year, School Cloud will be used to book appointments and to hold the meetings with class teachers via video call. Guidance on how to create appointments and attend them on the day can be found within this letter.

You will be able to book appointments until 30th March at 12.00pm.

We are using a piece of software provided through School Cloud and you can access the booking system through the following link: <https://allsaintsmansfield.schoolcloud.co.uk/>

Using the School Cloud Website

Parents and Carers, with School Cloud access, are those individuals who will have listed as Priority One and Two contacts on the admission form at the beginning of the academic year. It will be parents and guardians who have parental responsibility and that includes those with a court order in place. It is important that both first and surname, and your child's name and date of birth is inputted in the same way that it is on the school system. If you are struggling to login, it may be because you are not listed as a Priority One or Two contact, do not have parental responsibility including a court order, or because there is spelling or numerical error on our system. In any of these cases, please contact, Mrs Scott with the nature of the problem: scott.l@allsaints.notts.sch.uk. By having both Priority One and Two contacts, it means that parents/ carers, who may live separately, can both be involved in finding out about their child's progress.

At login, you will be asked for an email address; this is not authenticated with the email address that you listed on your child's admission form at the start of the year; it is merely for School Cloud to send a confirmation email to you when you have successfully booked and saved your appointments.

The instructions at the end of the letter outline how to access the website in order to book appointments. Then, on the evening of your appointments, you will simply need to login using the same link and follow the onscreen instructions to begin the appointments you have booked.

There will a button stating: 'Join Video Appointments' which you should press.

There is nothing to install as the video appointments run through the School Cloud website and it is compatible with the following web browsers:

- **iPhone/iPad:** Safari
- **Android:** Chrome or Firefox
- **Windows:** Chrome, Firefox, or Edge ([latest version](#) only)
- **Mac:** Safari, Chrome, or Firefox

"The school is a cohesive and inclusive community characterised by pupils who are highly respectful of each other and very polite. The overall achievement of pupils has remained strong and pupils make good progress overall."

The minimum requirement for this software to work is an audio connection*.

**Parents or teachers joining a video call using an iPhone/iPad running iOS 14.2 are likely to experience stuttering audio which may stabilize itself after some time. This issue is not specific to SchoolCloud Parents Evening and affects joining any video through the Safari browser on iOS 14.2. This is caused by a bug in iOS 14.2 which is logged on Apple's bug tracker. We recommend you not use Apple devices running iOS 14.2.*

The appointments will be five minutes long. There will be a countdown. The appointment cannot be extended; when the countdown gets to zero, the software automatically stops the call. The appointment begins at the allotted time of booking; therefore, if you are late, you can join within the remaining time of the seven minutes, however, the appointment cannot be extended. If the appointment is missed, there is no way to rearrange this.

You will see a schedule for the timing of the appointments along with the teacher's name and there will be a large square which states Start Appointment; in order to begin the appointment, you have to press this. The video appointment will begin when the teacher also presses this.

Once a call has finished, the schedule will update and then the next call will need to be initiated. There is no need to sign in or out.

Then at the end of all scheduled appointments, a confirmation button indicating that the appointments have finished will show and prompt you to sign out.

Further Guides can be found at School Cloud- link here

<https://support.parentseveningsystem.co.uk/category/458-parents-evenings>

We sincerely hope that you will be able to attend the evening to discuss your child's progress and to obtain useful advice about how you can support your child with their learning. If you have any queries regarding using the software please contact our ICT Support Office: marsden.a@allsaints.notts.sch.uk.

Yours faithfully,



Mr C Hutchinson
Acting Deputy Head Teacher

